



ISLE OF WIGHT COUNTY, VA
Local Roots, Global Reach

Newcomer's Guide

JULY 2020

Welcome to the Isle!

As a new resident, you may have some questions about the County and the many services available to you. The following information is designed to help ease your transition into your new home and life here in Isle of Wight. If you would like additional information about visiting or relocating to Isle of Wight, please stop by our Visitor Center at 319 Main Street or give us a call at 757.357.5182 or toll-free at 800.365.9339.

County Complex

17130 Monument Circle, Isle of Wight County, Virginia 233397 (P.O. Box 80)

Stay Informed

ISLE OF WIGHT COUNTY WEBSITE: iwus.net

FACEBOOK PAGE: Isle of Wight County Virginia

SIGN UP FOR THE "ISLE CARES" E-Newsletter: IsleCares.com

ISLE OF WIGHT COUNTY PARKS & RECREATION: 757.357.2291

SMITHFIELD & ISLE OF WIGHT TOURISM:
757.357.5182, 1.800.365.9339, GenuineSmithfieldVA.com

Education

ISLE OF WIGHT COUNTY SCHOOLS:

820 West Main Street, Smithfield, VA 23430, 757.357.4393, iwcs.k12.va.us

ISLE OF WIGHT ACADEMY: (Private School)

17111 Courthouse Hwy., Isle of Wight, VA 23397, 757.357.3866, iwacademy.com

Taxes & Licenses

COMMISSIONER OF THE REVENUE: 757.365.6222

TREASURER: 757.365.6228

STATE INCOME TAX:

The Commissioner of the Revenue prepares and audits State Income Tax Returns. You must have your complete Federal Income Tax form and your W-2 in order to receive assistance. State Income Taxes are due by May 1st.

REAL ESTATE TAX:

The real estate tax in Isle of Wight County is assessed by the Commissioner of the Revenue and collected by the Treasurer. The current real estate rate is 85 cents per \$100 of the assessed value. Payments should be made to the Treasurer's Office in two installments due June 5th and December 5th.

PERSONAL PROPERTY TAX:

The personal property tax is assessed by the Commissioner of the Revenue and collected by the Treasurer. It includes vehicles, motorcycles, motor homes, boats and trailers. The current personal property rate is \$4.50 per \$100 of the assessed value. Payments should be made to the Treasurer's Office in two installments due June 5th and December 5th.

PET LICENSE:

If your pet is more than four months old, it must be vaccinated against rabies and be licensed with the County. This is required by Virginia Law and the Isle of Wight County Code. Pet licenses are available through the Treasurer's Office and must be renewed annually by February 1st.

Courts

CIRCUIT COURT: 757.365.6233

GENERAL DISTRICT COURT: 757.365.6243

JUVENILE & DOMESTIC RELATIONS COURT: 757.365.6237

IWUS.net | 757.357.3191



Newcomer's Guide

ISLE OF WIGHT COUNTY • JULY 2020



Support Services

ANIMAL SERVICES: 757.365.6318

SOCIAL SERVICES: 757.365.0880

HEALTH DEPARTMENT: 757.357.4177

VOTER REGISTRATION: 757.365.6230

PARKS & RECREATION: 757.357.2291

LIBRARIES:

Blackwater Regional Library System, BlackwaterLib.org
Smithfield Branch, 255 James Street, 757.357.2264



Carrollton Branch, 14362 New Towne Haven Lane, 757.238.2641
Windsor Branch, 18 Duke Street, 757.242.3046

NEWSPAPERS:

Daily Press (*Newport News*), 757.247.4600, DailyPress.com
Suffolk News-Herald 757.539.3437, SuffolkNewsHerald.com
Virginian-Pilot (*Norfolk*), 757.446.9000, PilotOnline.com

Smithfield Times (*Smithfield*), 757.357.3288, SmithfieldTimes.com
Tidewater News, (*Franklin*), 757.562.3187, TidewaterNews.com
Windsor Weekly, 757.562.3187, WindsorWeekly.com

Utilities

CABLE & SATELLITE TELEVISION:

Direct TV, 877.966.2973, Directv.com

Charter Spectrum, 833.694.9256, Spectrum.com
Dish Network, 877.647.7793, Dish.com

INTERNET PROVIDERS:

Charter Spectrum, 888.438.2427, Spectrum.com
HughesNet (*Satellite*), 866.946.2741, HughesNet.com

DSL, 877.665.0730, FIOS.verizon.com
FIOS, 800.837.4966, FIOS.verizon.com

WIRELESS BROADBAND PROVIDERS:

AT&T, 888.333.6651, ATT.com
Verizon Wireless, 800.256.4646, verizonwireless.com

Sprint, 866.866.7509, Sprint.com
T-Mobile, 877.353.3615, T-Mobile.com



ELECTRICITY:

Community Electric Cooperative, 757.242.6181, ComElec.coop Dominion Energy, 866.366.4357, Dom.com

NATURAL GAS: Columbia Gas of Virginia, 800.543.8911, ColumbiaGasVA.com

RECYCLING: Single-Stream Recycling Program, 757.365.6298

SOLID WASTE DISPOSAL: Public Works/Solid Waste Division, Isle of Wight, 757.365.1652

TELEPHONE: Verizon, 800.483.4400, Verizon.com

TRASH - CURBSIDE COLLECTION: Bay Disposal & Recycling, 757.857.9700, BayDisposal.com

WASTEWATER TREATMENT: Hampton Roads Sanitation District (HRSD), 757.460.2261, HRSD.com

WATER/SEWER: Public Utilities Department, Isle of Wight County, 757.365.6284

Town of Smithfield Water Department, 757.365.4254

Town of Windsor Water Department, 757.242.4288



Who do I call if...

I need to change my voter registration and/or find my local polling precinct? Voter Registrar, 757.365.6230

I need a special garbage pickup? Bay Disposal & Recycling, 757.857.9700

My neighbor's dog just won't stop barking? Animal Services 757.365.6318

I want to report a pothole or debris? Virginia Department of Transportation (VDOT), 1-800-FOR-ROAD
(To report a pothole or debris on roads in Smithfield, contact the town's Public Works Department at 757.365.4200.)

I want to report clogged storm drains? Public Utilities/Stormwater Division, 757.365.1659

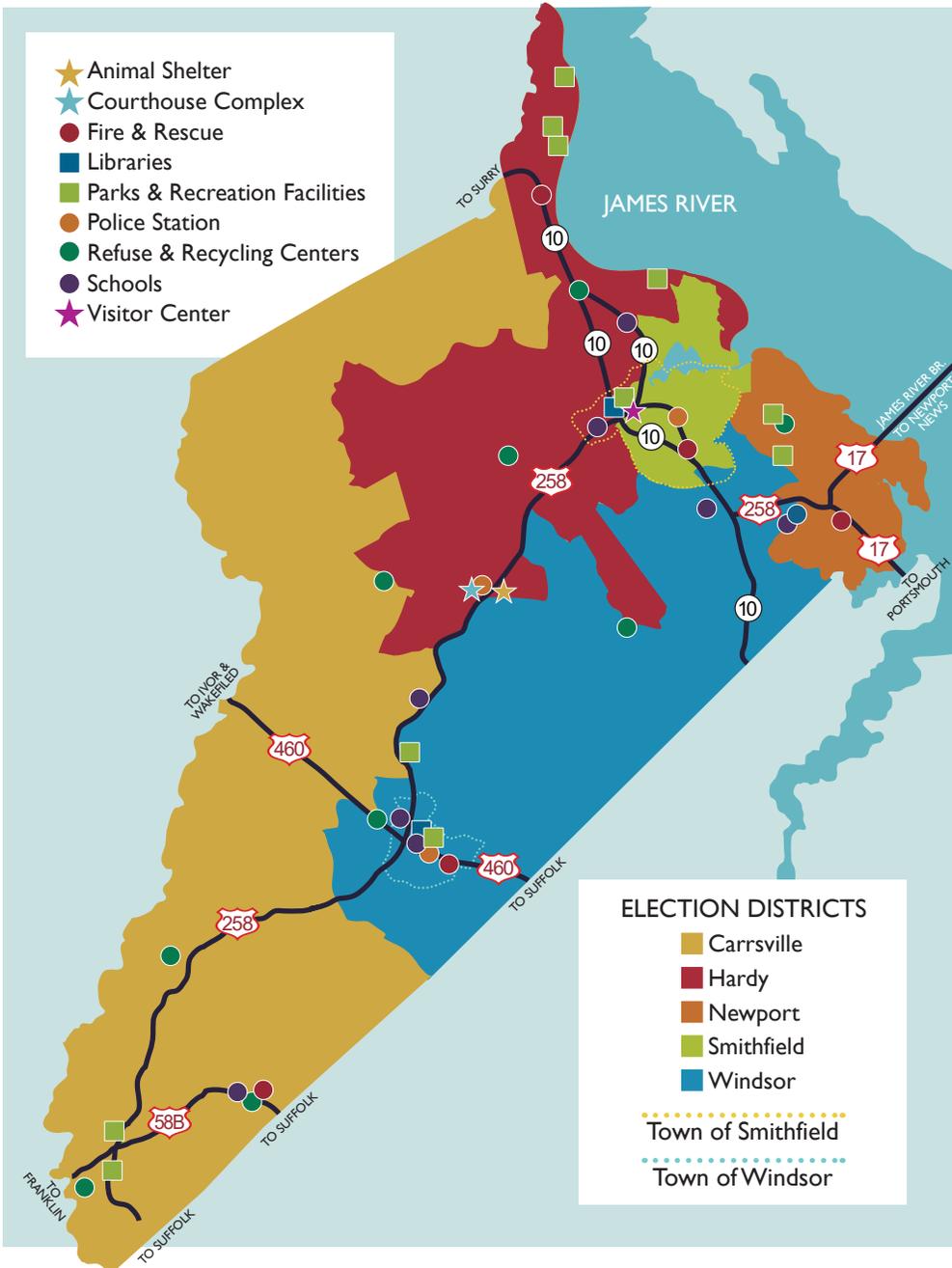
I need to contact the sheriff for a non-emergency? Sheriff's Office, 757.357.2151

I need to contact the Emergency Services - Fire & Rescue Response for a non-emergency?

Emergency Services Department, 757.365.6308

I need information about building permits and/or inspections? Building Inspections, 757.365.6215





Elected Officials and Constitutional Officers

BOARD OF SUPERVISORS

Joel C. Acree (*Chair*), Windsor
 Richard L. "Dick" Grice (*Vice-Chair*), Smithfield
 Rudolph Jefferson, Hardy
 William M. McCarty, Newport
 Don Rosie, Carrsville

CLERK OF THE CIRCUIT COURT

Kathleen S. Torrence (*interim*)

COMMISSIONER OF THE REVENUE

Gerald H. Gwaltney

COMMONWEALTH'S ATTORNEY

Georgette C. Phillips

SHERIFF

James R. Clarke

TREASURER

Judith C. Wells

Contact information at: iwus.net

SCHOOL BOARD MEMBERS

Jackie W. Carr (*Chair*), Carrsville
 Julia W. Perkins (*Vice-Chair*), Windsor
 Victoria Hulick, Newport
 Denise Tynes, Smithfield
 Alvin Wilson, Hardy
 Contact information at: iwcs.k12.va.us

SMITHFIELD TOWN COUNCIL

T. Carter Williams (*Mayor*)
 Michael G. Smith (*Vice Mayor*)
 Valerie C. Butler
 Wayne Hall
 Beth Haywood
 Randy Pack
 Renee Rountree
 Contact information at: smithfieldva.gov

WINDSOR TOWN COUNCIL

Glyn T. Willis (*Mayor*)
 Durwood V. Scott (*Vice Mayor*)
 Walter Bernacki
 Kelly Blankenship
 J. Randy Carr
 George Stubbs
 Greg Willis
 Contact information at: windsor-va.gov



116
911
911
116



EMERGENCIES

EMERGENCY SERVICES - FIRE & RESCUE RESPONSE & SHERIFF'S OFFICE: 911

SIGN UP FOR IW-ALERT:

Receive instant alerts on severe and unexpected incidents and weather.
 757.365.6308, IWAAlert.net.

EMERGENCY SERVICES: 757.365.6308

ANIMAL SERVICES DIVISION: 757.365.6318

PUBLIC UTILITIES: 757.365.6284